

# FAX TRANSMISSION

**DATE:**

**PTO IDENTIFIER:** Application Number 09/823,940-Conf. #7591  
Patent Number

**Inventor:** Robert Martin

**MESSAGE TO:** US Patent and Trademark Office

**FAX NUMBER:** (703) 872-9306

**FROM:** NUTTER MCCLENNEN & FISH LLP

David J. Powsner

**PHONE:** (617) 439-2000

**Attorney Dkt. #:** 102374-0015

**PAGES (Including Cover Sheet):** 3

**CONTENTS:** Transmittal Letter (1 page) and  
Certificate of Transmission under 37 CFR 1.8 (1 page).

If your receipt of this transmission is in error, please notify this firm immediately by collect call to sender at (617) 439-2000 and send the original transmission to us by return mail at the address below.

This transmission is intended for the sole use of the individual and entity to whom it is addressed, and may contain information that is privileged, confidential and exempt from disclosure under applicable law. You are hereby notified that any dissemination, distribution or duplication of this transmission by someone other than the intended addressee or its designated agent is strictly prohibited.

**NUTTER MCCLENNEN & FISH LLP**

World Trade Center West, 155 Seaport Boulevard, Boston, Massachusetts 02210-2604  
Telephone: (617) 439-2000 Facsimile: (617) 310-9000

PTO/88/97 (12-97)

Approved for use through 8/30/00. OMB 0551-0031

Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

## Certificate of Transmission Under 37 CFR 1.8

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office

on 9/23/04  
Date

  
Signature

David J. Powsner  
Typed or printed name of person signing Certificate

Note: Each paper must have its own certificate of transmission, or this certificate must identify each submitted paper.

Transmittal Letter (1 page) and  
Certificate of Transmission under 37 CFR 1.8 (1 page).

1963889.1

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office, facsimile no. (703) 872-9306, on the date shown below.

Dated: 9/23/04 Signature: [Signature]

(David J. Powsner)

Docket No.: 102374-0015  
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:  
Robert Martin

Application No.: 09/823,940

Group Art Unit: 2126

Filed: March 30, 2001

Examiner: H. N. Patel

For: METHODS AND APPARATUS FOR CALL  
SERVICE PROCESSING

RECEIVED  
CENTRAL FAX CENTER

SEP 23 2004

LETTER

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Further to the undersigned attorney's telephone conversation with Examiner Follansbee last week and the follow-up phone message left by him on September 17, 2004, the applicant confirms that because its response dated June 29, 2004 crossed with the final Office Action mailed July 20, 2004, no response to the Office Action is required. Instead, Examiner Patel will reissue a non-final or final Office Action taking into account the response filed June 29, 2004.

Dated: 9/23/04

Respectfully submitted,

By [Signature]

David J. Powsner

Registration No.: 31,868

NUTTER MCCLENNEN & FISH LLP

World Trade Center West

155 Seaport Boulevard

Boston, Massachusetts 02210-2604

(617) 439-2000

Attorney for Applicant

1363888.1

1363888